***Script- may be useful when calling your clients:***

Hello XXX,

You are part of an Ontario Health Team in North, called North York Toronto Health Partners.  
An Ontario Health Team is a group of local health organizations, including North York General Hospital, doctors and home and community care providers who are working together to support patients.

The Ontario Health Team is working on a program to vaccinate patients that are homebound. I am calling you today because you meet the criteria.  
  
If possible, are you interested in receiving a vaccine at your home? One of the North York Toronto Health Partner physicians or other health care professionals would be the ones administering the vaccine.

If no- counsel on vaccine hesitancy

If yes-  
  
Great! I would like to share your information with North York General Hospital, on behalf of the Ontario Health Team, so that they can develop the homebound vaccination plan- they will then be in touch with booking if resources are available. Is it ok if I send your information over email (this will be in the form of a password protected excel document)   
  
[please explain risks to email communication, and obtain consent]

We will also connect with partner agencies that may already have you registered on their homebound vaccination lists to avoid duplication and better coordinate care. Is this ok?